

How To Submit Feedback With Text and Photos

	LIO H	ndn							*		
o search events											
ent Name	Event Organiser	Start Date/Time	End Date/Time	Event Text	Focus Words	QRcode	Allow Photos	Allow Qns	Turn On	Edit	Del
Integrate Shape: 19 <u>0 mins)</u>	Test	2024-04-29 15:15:00	2024-05-06 18:00:00			Personalise		2		Edit	DE
ring Report <u>1 mins)</u>	CLOUDSQUIRE	2025-01-07 09:00:00	2025-01-09 18:00:00			Personalise		ک		Edit	DE
dio Log <u>0 mins)</u>	Bee Hong	0000-00-00 00:00:00	0000-00-00 00:00:00	Record whatever you like!		Personalise		<u>2</u>		Edit	DE

2 Click "Event Registration"

					Event F	Registration Ev	vents View	Feedback	Account v	Logout	
	Pro p	lan							•		
											Search
	Event Organiser	Start Date/Time	End Date/Time	Event Text	Focus Words	QRcode	Allow Photos	Allow Qns	Turn On	Edit	Delete
81	Test	2024-04-29 15:15:00	2024-05-06 18:00:00			Personalise		2		Edit	DEL
	CLOUDSQUIRE	2025-01-07 09:00:00	2025-01-09 18:00:00			Personalise		() 2		Edit	DEL

	Event Registration	Events view Peedbac	C ACCOUNT V
Event Registration			
Event Name:			
1			
Event Organiser:	<u> </u>		
Feedback Start Date & Time:			
dd/mm/yyyy:			
Feedback End Date & Time:			
dd/mm/yyyy:			•
	Register Event		

4 Enter the Feedback Start Date & Time and the End Date & Time

Event Registration			
Event Name:			
Product Reviews			
Event Organiser:			
Feedback Start Date & Time:			
dd/mm/yyyy:			
Feedback End Date & Time:			
dd/mm/yyyy:			•
	Register Event		
Event Templa	ates		
No templates found	d.		

5 Click "Register Event" to create the event

Event Organiser:		
Test		
Feedback Start Date 8	د Time:	
07/01/2025 03:39	PM	•
Feedback End Date &	Time:	
09/01/2025 03:39	PM	
	Register Event	
	Event Templates	
	No templates found.	



7

On the Settings page, turn on the "Enable Introduction Page for Hearback session" to edit the introduction page of your Hearback session

	Event Registration Events	View Feedback Account ~ Log	gout
ings			
<u>ews by Test</u>			
Option	Description	Setting	
on	Enable Introduction page for Hearback session		
Email	Set whether required to collect name and email for feedback	Both Optional	~
	User's events to enable photo by default		
	To allow backend adding of feedback		
	To allow re-recording of audio feedback		
	To allow participant to download own voice recording		
	To allow text input feedback		
	To enable Storify Show for Event	Disabled	~
		-	

8 To allow text input feedback, turn on this option

0.0	Enable Introduction name for Hearback session	
	Linute introduction page for rearback session	
Email	Set whether required to collect name and email for feedback	Both Optional 🗸
	User's events to enable photo by default	
	To allow backend adding of feedback	
	To allow re-recording of audio feedback	
	To allow participant to download own voice recording	
	To allow text input feedback	
	To enable Storify Show for Event	Disabled 🗸
	To use custom prompt	
		verbatim
	Custom Prompt to process each entry's text.	

To allow AI process what is in the photo that is uploaded in the feedback, turn on this option.

To enable Storify Show for Event	Disabled 🗸
To use custom prompt	
Custom Prompt to process each entry's text.	verbatim
To AI process what is in photo	
Custom Prompt to process each entry's image input. Turn on Process Photos above to use this prompt	6
Report will be sent to this email (Owner will receive if empty) or multiple emails with comma	
	To enable Storify Show for Event To use custom prompt Custom Prompt to process each entry's text. To Al process what is in photo Custom Prompt to process each entry's image input. Turn on Process Photos above to use this prompt Report will be sent to this email (Owner will receive if empty) or multiple emails with comma

9



Process Photo	To AI process what is in photo	
Prompt for Image Processing	Custom Prompt to process each entry's image input. Turn on Process Photos above to use this prompt	
Email Report to	Report will be sent to this email (Owner will receive if empty) or multiple emails with comma	
HB Session Footnote	Footnote text that appears at the bottom of the HB session when collecting feedback	

11 On the "Events View" page, enable "Allow photos" to have the option to upload photos in the feedback

Pro p	olan							•		
										Search
nt iser	Start Date/Time	End Date/Time	Event Text	Focus Words	QRcode	Allow Photos	Allow Qns	Turn On	Edit	Delete
	2025-01-07 15:39:00	2025-01-09 15:39:00			Personalise		2		Edit	DEL
	2024-04-29 15:15:00	2024-05-06 18:00:00			Personalise		2		Edit	DEL
)I IIRF	2025-01-07	2025-01-09							Edit	DEI

12 Click "D" to configure the introduction page of the Hearback session.

View									
	Pro p	lan							•
Enter text to search events									
Event Name	Event Organiser	Start Date/Time	End Date/Time	Event Text	Focus Words	QRcode	Allow Photos	Allow Qns	Tur Or
Ø 01 Product Reviews (0 entries, 0 mins)	Test	2025-01-07 15:39:00	2025-01-09 15:39:00			Personalise		2	
Ignite Integrate Shape: StoryTelling (<u>0 entries, 0 mins</u>)	Test	2024-04-29 15:15:00	2024-05-06 18:00:00			Personalise		2	
Mentoring Report (<u>2 entries, 1 mins</u>)	CLOUDSQUIRE	2025-01-07 09:00:00	2025-01-09 18:00:00					2	

13 Enter the Heading and Introduction.

		Event Registration	Events View	Feedback	Account ~	Logout
	Edit Introd	uction				
Heading:						
Media URL:						
Introduction:						
			1.			
	Save					

Click Save to update the page.

	Event Registration	Events View	Feedback	Account ~	Logout
Edit Introd	uction				
Heading:					
Product Reviews					
Media URL:					
Introduction:					
What do you think of the quality and appeara products received.	ance? Upload photod of	i the			
Save					

Edit Introduct	tion		
ik of the quality and appearance? I d.	Upload photod of the		
		11	
Save			
	nk of the quality and appearance? d. Save	nk of the quality and appearance? Upload photod of the d. Save	nk of the quality and appearance? Upload photod of the d.

16 Click the QRcode to start the Hearback feedback session.

					Event	Registration Ev	vents View	Feedback	Account ~	Logout	
ts View											
	Pro p	lan							•		
Enter text to search events	5										2
Event Name	Event Organiser	Start Date/Time	End Date/Time	Event Text	Focus Words	QRcode	Allow Photos	Allow Qns	Turn On	Edit	Delete
O1 Product Reviews (<u>0 entries, 0 mins</u>)	Test	2025-01-07 15:39:00	2025-01-09 15:39:00			Personalise		2		Edit	DEL
Ignite Integrate Shap StoryTelling (<u>0 entries, 0 mins</u>)	e: Test	2024-04-29 15:15:00	2024-05-06 18:00:00			Personalise		2		Edit	DEL
Mentoring Report (2 entries, 1 mins)	CLOUDSQUIRE	2025-01-07 09:00:00	2025-01-09 18:00:00			Personalise		2		Edit	DEL





18 Click "Submit"

01 Product Reviews for Test	
Please enter your name (optional) Please enter your email or phone contact(optional) Submit	

19 Click here to enter the text input feedback.





21 Click "Submit"	
	Start Recording
	Delicious and flavourful . Easy to cook.
	Submit Close

าา .

ZZ Click "Close"	
	Start Recording
	Delicious and flavourful . Easy to cook.
	Submit
	Powered by Hearback @ <u>https://hearback.me</u>
	VIEW EVENT FEEDRACK

23 Click the image icon to upload photo.



24 Click "Select Photos"

Y
Start Recording
Construction of drag and drop photos here
Close





27 Click "Done"



Click "VIEW EVENT FEEDBACK"

	Ş
Please enter your	name (optional)
Please enter your	email or phone contact(optional)
	Submit
Powered b	by Hearback @ <u>https://hearback.me</u>
	VIEW EVENT FEEDBACK

			07:00:00.000 AM Submission Time Entries	Highcharts.com	
NTRIES	♦ Name	Email	Summary	Images	Details
1 2025-01-07 07:48:24			Delicious and flavourful. Easy to cook. [Photo] The dish in the image appears to be a savory pastry, possibly a puff pastry or a pie, likely filled with a stew or a rich sauce-based filling. The filling seems to include chunks of meat, perhaps chicken, in a reddish sauce, suggesting a tomato or paprika base. This could be a pot pie or a dish with puff pastry served over a stew. The presentation suggests that it is likely served in a restaurant or is a well-prepared homemade meal. Enjoy your dining experience if you haven't already!	۲	Details



31 Click "Images +" to upload a different image



Image replaced



Summary information updated with the new image information

Name	
Email	
Submit Time (UTC+0)	2025-01-10 06:40:00
Summary d	Testing text and photo inputs for feedback [Photo] The image portrays a minimalist and modern-designed shelf setup. The shelf features various decorative items including a small potted plant, a couple of cylindrical objects, an 'A' shaped wooden letter, and a wire grid leaning against the wall. The design conveys a clean and organized aesthetic with a mix of natural and industrial elements. Speaker:0 Make some music. [Photo] Thank you for sharing the card! It says: "SEASONS GREETINGS! and warm wishes for the coming New Year! from all of us at CloudSquire" The logos at the bottom appear to be for CloudSquire, Hearback, and Summymonkey. Wishing you a wonderful and prosperous new year as well! Edit
Transcript o	<text input=""> Testing text and photo inputs for feedback</text>

34 To allow adding of feedback at the backend, goto the edit config setting page.

	My Audio Log (<u>0 entries, 0 mins</u>)	Bee Hong	0000-00-00 00:00:00	0000-00-00 00:00:00	Record whatever you like!	Personalise	2	•
	Product Reviews (<u>1 entries</u> 0 mins)	Test	2025-01-07 15:39:00	2025-01-09 15:39:00		Personalise	2	•
(text input and photo input feedback (<u>1 entries, 1 mins</u>)	Test	2025-01-07 15:28:00	2025-01-09 15:28:00		Personalise	2	•

35 Enable the "Add Feedback" setting

Event Settings

text input and photo input feedback by Test

Option	Description	Setting
Enable Introduction	Enable Introduction page for Hearback session	
Require Name & Email	Set whether required to collect name and email for feedback	Both Optional 🗸
Default Photo	User's events to enable photo by default	
Add Feedback	To allow backend adding of feedback	
Rerecord Audio		
Voice Download	To allow participant to download own voice recording	
Text Input	To allow text input feedback	
Storify Show To enable Storify Show for Event		Disabled 🗸
Use Prompt	To use custom prompt	
		verbatim

36 Click "Confirm" to save the settings.

Event Settings

text input and photo input feedback by Test

Option	Description	Setting
Enable Introduction	Enable Introduction page for Hearback session	
Require Name & Email	Set whether required to collect name and email for feedback	Both Optional 🗸
Default Photo	User's events to enable photo by default	
Add Feedback	To allow backend adding of feedback	
Rerecord Audio	To allow re-recording of audio feedback	
Voice Download	To allow participant to download own voice recording	
Text Input	To allow text input feedback	
Storify Show	To enable Storify Show for Event	Disabled 🗸
Use Prompt	To use custom prompt	
		undertim

37 On the Feedback page, click "+" to add a new feedback manually



38 Click "Details"

2025-01-10 06:44:13 DEL No images for this feedback Detail DEL 2025-01-10 06:40:00 Testing text and photo inputs for feedback Images for this feedback Detail DEL DEL Detail Testing text and photo inputs for feedback Images for this feedback Detail DEL DEL DEL Detail Images for this feedback Images for this feedback Detail	2025-01-10 06:44:13No images for this feedbackDetailsDELDELNo images for this feedbackDetails2025-01-10 06:40:00Images for this feedbackDetailsDELImages for this feedbackDetailsDELImages for this feedbackDetailsDetailsImages for this feedbackDetailsDetailsImages for this feedbackDetailsImages for this feedbackImages for this feedbackDetailsDetailsImages for this feedbackDetailsDetailsImages for this feedbackDetailsDetailsImages for this feedbackDetailsImages for this feedbackImages for this feedbackDetailsImages for this feedback <th>Submit Time (UTC+0) 🖕</th> <th>Name</th> <th>Email</th> <th>Summary</th> <th>lmages 🛛 ≬</th> <th>Details</th>	Submit Time (UTC+0) 🖕	Name	Email	Summary	lmages 🛛 ≬	Details
2025-01-10 06:40:00 Testing text and photo inputs for feedback [Photo] The image portrays a minimalist and modern- designed shelf setup. The shelf features various decorative items including a small potted plant, a couple of cylindrical	2025-01-10 06:40:00 Testing text and photo inputs for feedback [Photo] The image portrays a minimalist and modern- designed shelf setup. The shelf features various decorative items including a small potted plant, a couple of cylindrical objects, an 'A' shaped wooden letter, and a wire grid leaning against the wall. The design conveys a clean and organized aesthetic with a mix of natural and industrial elements. Speaker:0 Make some music. [Photo] Thank you for sharing the card! It says: Details	2025-01-10 06:44:13				No images for this feedback	Details
objects, an A's naped wooden letter, and a wire grid leaning against the wall. The design conveys a clean and organized aesthetic with a mix of natural and industrial elements. Speaker:0 Make some music. [Photo] Thank you for sharing the card! It says:		2025-01-10 06:40:00			Testing text and photo inputs for feedback [Photo] The image portrays a minimalist and modern- designed shelf setup. The shelf features various decorative items including a small potted plant, a couple of cylindrical objects, an 'A' shaped wooden letter, and a wire grid leaning against the wall. The design conveys a clean and organized aesthetic with a mix of natural and industrial elements. Speaker:0 Make some music. [Photo] Thank you for sharing the card! It says:	2005	Details

39 Summary and Remarks entries can be added manually by clicking on the "Edit"

		Event Registration	Events View	Feedback	Account ~	Logou
eedback Deta	ils					
Event	text input and photo input feedback by Test					
Name						
Email						
Submit Time (UTC+0)	2025-01-10 06:44:13					
Summary 0	Edit					
Transcript o						
English	×					
Remarks	Edit					
IP Addr	Backend Added					
Audio	No audio for this feedback					
Images	No images for this feedback					

40 Upload an ir	mage by click "Iı	mages +"
		Save
	Transcript O Audio's language: English V	
	Remarks	
		Save
	IP Addr	Backend Added
	Audio 🗾	No audio for this feedback
	Images 💿	No images for this feedback
	Send to Email	

41 The "Summary" view will be updated with the analysis of the image upload



42 Feedback page view

Submit Time (UTC+0)	Name	Email	Summary	Images	Details
2025-01-10 06:45:27 DEL			 [Photo] This image shows a minimalistic and well-organized interior space. There is a white tabletop with a variety of decorative items on it. Starting from the left, there's a small potted plant with long, slender leaves adding some greenery to the scene. Next to the plant are a couple of decorative, dark-colored objects that could be candles or ornamental items. In the center, there is a large wooden letter "A", leaning against a grid-patterned board that could serve both aesthetic and functional purposes, like a memo or inspiration board. To the right are some small, geometric, possibly metal candle holders with glass inserts, giving a modern touch. Behind these candle holders, there's a larger white object that might be a cylindrical container or another decorative piece, possibly another candle. 		Details

43 Click "Get Overview"

Get Overview	Storify Buckets Download Contacts	Download Feedbacks Email to bht	ay3@gmail.com
Date range: Sele	ct V Start Date: dd/mm/yyyy -	-: C End Date: dd/mm/y	yy: C
	2 Entries Over 1 Da	у	=
3 92 14:2			
0	06:00:00.000 AM		
	Submission Time Entries 		
			Highcharts.com

44 "Overall Feedback"

Feedbac	k			
🌣 text inp	ut and photo input feedback by Test			
	Overall Feedback Inere are 2 responses. The feedback provided for the photo and well-organized interior space depicted in the image. The ncluding a small potted plant, dark-colored objects, a large s that the design conveys a clean, contemporary, and organ of items suggests a well-thought-out design choice, creating thanking the poster for sharing a card that conveys SEASON The commenter also extends their own wishes for a wonder positive and appreciative, with a focus on the clean and organ the card. Get Overview Storify Buckets Download (Download) Date range: Select Start Date: dd/mr	is overwhelmingly positive, with bot ey both highlight the various decorat wooden letter A, and small geometr ized aesthetic with a mix of natural a g a calm and organized space. Additi S GREETINGS and warm wishes for t ful and prosperous new year. Overall, anized aesthetic of the interior space Contacts Download Feedbacks m/yyyyy: End Date	th commenters noting the tive items on the white tab ic candle holders. The ove and industrial elements. Th ionally, there is a separate he coming New Year from , the feedback on the phot and warm holiday wishes Email to bhtay3@gmail.	minimalistic oletop, rall sentiment e arrangement comment CloudSquire. to and card is conveyed in